

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290
Date: Monday, December 28, 2020 2:40:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 23, 2020 9:45 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, December 18, 2020 1:20 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, December 18, 2020 1:07 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, December 18, 2020 at 1:07 PM

Name: Holly (Beth) and Chad Kelly
Address: 8260 Tarpan Trail
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass Water utility operating company

State the nature of your concern: This is a fleecing of our area, Josiah Cox a bankrupt get rich quick schemer finally found a way to make money by stealing from people. Our taxes will be cheaper than our sewer bill! We had a \$45,000 excess fund in our treatment for our neighborhood and we pay like \$15 a month for sewer and now this thief wants to steal and extra \$75 a month from us. This will lower our property values in our neighborhood. If you approve this you will be selling out the people of this great state to a thief that doesn't live here! This money will leave Kentucky to not return! Please deny this request because it has no merits and there is nothing needed in our sewer system. This is a lie and a way to steal from your citizens! Do your jobs and deny this request!!!

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290
Date: Monday, December 28, 2020 2:46:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 23, 2020 10:03 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 21, 2020 8:55 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, December 19, 2020 6:16 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Saturday, December 19, 2020 at 6:16 PM

Name: Gary Gaugler
Address: 1210 Red Pine Circle
City: West Paducah
State: Ky
Zip Code: 42086
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Company

State the nature of your concern: Case #2020-00290 Our subdivision, Arcadia Pines sewage system has been purchased by Bluewater Water Utility Operating Company and has informed the residents of the subdivision that our monthly rates will increase from \$25.00 to nearly \$97.00 and increase of nearly 300%. They claim the rate raise is for repairs and upgrades that need to be done. They have not provided any detailed information as to why the upgrades are that expensive and how these amounts/estimates were obtained. We just want answers as to why the increase is so significant for a system that seemed to be acceptable for all these years and now it's not. Thank you.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: case # 2020-00290
Date: Monday, December 28, 2020 2:42:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 23, 2020 9:46 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: case # 2020-00290

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, December 18, 2020 2:38 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: case # 2020-00290

From: chad kelly <[REDACTED]>
Sent: Friday, December 18, 2020 1:42 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: case # 2020-00290

Please look in to this case with the Public Service Commission case # 2020-00290 . This is price gouging and if you don't stop it now this guy will continue to buy up local water treatment companies and raise prices astronomically without recourse! This is price gouging!!! We will be paying more for water treatment then our property taxes!! Our bill was around \$15 a month and this guy wants to increase our prices to \$96.14 a month! Our Carriage Park Subdivision water treatment had an excess of \$45,000 in the bank when he purchased it and had no issues. Now we supposedly have all kinds of issues and he wants to put in a paved road to it! This will lower our property values in our neighborhood! We have a lot of retirees on fixed incomes and this will cut into their ability to pay for basic human needs. Please look into this and stop this! Josiah Cox is a thief and just claimed bankruptcy when he started this company. He is a get rich con artist who found a legal way to steal money!

Thanks
Holly (Beth) and Chad Kelly
8260 Tarpan Trail
West Paducah, KY 42086

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case #2020-00290
Date: Monday, December 28, 2020 2:39:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 23, 2020 9:35 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290

From: [REDACTED]
Sent: Thursday, December 17, 2020 7:02 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

This email is in regards to a letter received from Bluegrass Water about upgrades to the sewer system and rate increases to cover improvements. My residence is located in the I-75 & Delaplain Road interchange area (Scott County). I moved into the residence in July 2010 and the cost for sewer service was and has continued to be \$12.50/month. In those 10 years, there has been much development in this area both commercial and residential which, according to this letter from Bluegrass Water, has caused "the wastewater received by the [treatment] plant to exceed its capacity by 40-50%."

Bluegrass Water's rate increase proposal appears to try to recover any and all improvements within the first year without regards to usage. For example, a residence with 1 bathroom and 2 residents pays the same as a residence with 6 people and 3 bathrooms. Including showers, laundry, and toilet - the residence with 6 residents should use 3 times as much, hence, having 3 times as much wastewater. A more equitable rate should be based on usage. It appears the rate increase for commercial wastewater is based on usage or the amount of wastewater vice a flat rate.

Secondly, it appears that long term residents are now being charged for upgrades based on new residential and commercial development. The cost of any increased waste water from the time the plant exceeded its capacity should be shared by those residence and commercial properties build during that time period.

Lastly, I agree that \$12.50/month is low for sewer service in a residential area. Also, I believe increasing the cost of service by 669.1% is extremely excessive. Even taxes are collected based property value, phone usage, income, or the retail amount spent. Other utilities are based solely on usage. The other thing that bothers me is that there is only one option. A resident can't shop for lower rates and other service providers. Since this service is not being provided by a governmental agency this situation is reminiscent of a "commercial monopoly"

My hope is that the Kentucky Public Service Commission will take into consideration other options to fund these improvements and not let a "wholesale" increase cause financial hardship for the residents of the listed communities.

Sincerely,

Martin T. Carpenter
107 Elizabeth Jade Lane
Georgetown, KY 40324

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Equestrian Woods Subdivision Jessamine County - Springcrest Sewer Company
Date: Monday, December 28, 2020 2:44:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 23, 2020 9:52 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Equestrian Woods Subdivision Jessamine County - Springcrest Sewer Company

From: Tony Apro <[REDACTED]>
Sent: Friday, December 18, 2020 7:06 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: [REDACTED] >
Subject: Equestrian Woods Subdivision Jessamine County - Springcrest Sewer Company

As a homeowner in Equestrian Woods subdivision, we have paid a monthly rate of \$27.43 to SpringCrest Sewer Company for over 25 years. It is quite concerning when we have very recently been notified of a possible pending sale and a substantial rate increase to take effect in May of 2021. There are many unanswered questions, and at the top of the list is where has our \$8,300 gone to service this field during that time frame? What was Melvin Price doing with our fees? What recourse as homeowners do we have to soften the blow of a significant rate increase? What options are available?

All we know is the limited information we are being told. Certainly, there are better ways to communicate and allow the homeowners to express their concerns to the PSC. Please provide us

with the answers to these questions before final decisions are made.

Thanks in advance for your follow-up.

Jill & Tony Apro
105 Spring Mint Court
Nicholasville, KY 40356

Anthony J. Apro, Sr.
Chief Revenue Officer – Board Member
Perfection Group, Inc.



[Let us know how we are doing!](#)

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